Boost your organization's vaccination rates with Phreesia

Respiratory virus season is challenging for patients, providers and staff alike. But with Phreesia, it doesn't have to be. Our tools help you **increase vaccination rates** while **minimizing staff burden**.



Help patients receive the vaccines they need:

During the 2023-24 respiratory season, self-reported vaccination rates were low, especially for COVID-19 and RSV.

2023-2024 vaccination rates¹:

Flu (18 and older)



COVID-19 (18 and older)



Phreesia's vaccine workflow makes the process easy, accessible and convenient:

EDUCATION AND OUTREACH

- Send educational outreach about vaccines to a segmented group of patients—or to your entire population
- Communicate with patients about vaccines via **two-way text messaging**, keeping staff off the phone

CALL TO ACTION

- Prompt patients to request or self-schedule* a vaccine appointment from their own device—anytime, anywhere
- Recapture no-shows and fill last-minute cancellations with end-to-end scheduling automation

INTAKE AND SCREENINGS

- Automatically screen patients for contraindications
- Present vaccine information statements for patients to review during intake

Configure your vaccine appointment workflows based on:



Vaccine stock: Which vaccines will be available? Let patients know what you'll offer in your patient outreach.

Administration strategy: Will you offer vaccines to all patients, or prioritize high-risk populations first? Personalize your messaging to certain groups to let them know when they're eligible.



Clinic configuration: Send patients pre-visit instructions to reduce confusion and stress. For example:

- Will you have a separate vaccine clinic or dedicated nurse vaccine visits?
- Are you vaccinating patients and their families?
- Are you setting up a curbside or drive-through vaccination clinic?

¹ "Vaccination Trends—Adults," 9/30/2024-8/3/2024, U.S. Centers for Disease Control and Prevention

