



PREPARE FOR THIS FALL'S VACCINATION CAMPAIGN

Reservations available for 2024-2025 formula COVID-19 vaccines by BioNTech and Pfizer*

COVID-19 vaccines by BioNTech and Pfizer are anticipated to be updated later this year to a 2024-2025 formula,* pending direction from FDA.



Plan ahead with a defined shipping schedule

Pfizer plans to begin shipping reserved doses of 2024-2025 formula COVID-19 vaccines by BioNTech and Pfizer* prior to on-demand orders. Reserved doses will be shipped according to the following schedule: 35% of your reserved doses within 3 weeks of approval/authorization, 75% within 6 weeks of approval/authorization, and 100% within 8 weeks of approval/authorization.

*Subject to FDA approval or authorization for emergency use.

†Early reservation discount applies to reserved 2024-2025 formula COVID-19 vaccine products (following FDA approval/authorization, commercial availability, and billing/shipment), as well as to 2024-2025 formula COVID-19 vaccine products ordered directly and shipped from Pfizer after shipment of customer's reserved COVID-19 vaccine product(s).



2% early reservation discount

Eligible customers who place a direct reservation with Pfizer by June 30, 2024, will receive a 2% discount on their 2024-2025 formula COVID-19 vaccines by BioNTech and Pfizer* doses.†



Flexibility built into the process

Ability to adjust your reservation prior to shipment according to the needs of your practice/facility.

COVID-19 vaccines by BioNTech and Pfizer are anticipated to be updated for 2024-2025,* pending direction from FDA Anticipated vaccine presentations* by age group



12 years of age and older
Single Dose Glass Prefilled Syringe
(DO NOT FREEZE)
Refrigerator stable for up to
6 months from date of manufacture‡



5 through 11 years of age
Single Dose Vial



6 months through
4 years of age
Multiple Dose Vial§

Minimum order quantity is 1 carton.

*Subject to FDA approval or authorization for emergency use.

†Not to exceed the expiration date printed on the carton and syringe labels.

‡Three (3) doses per vial, after dilution.

FDA=US Food and Drug Administration; HCP=healthcare professional.



Eligible HCPs can order with Pfizer Prime.

Reservations available here

Pfizer
Prime



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1 Why should I place a reservation for COVID-19 vaccines?

- Helps ensure certainty of delivery*
- Allows for the opportunity to efficiently plan from a resource perspective with potentially high predictability
- Allows for the planning of fall vaccination campaigns for certain respiratory diseases to increase immunization rates and help lead to better public health outcomes

2 What is the Pfizer Prime reservation process?

- Pfizer Prime will provide an option for eligible HCPs to place a reservation directly with Pfizer for 2024-2025 formula COVID-19 vaccines from BioNTech and Pfizer.* Please log in to reserve.pfizer.com to start the process and follow the steps to complete the reservation

3 When will product ship if reserved via Pfizer Prime?

- The anticipated shipping schedule for reserved doses is:
 - 35% within the first 3 weeks of approval or authorization
 - 75% within the first 6 weeks of approval or authorization
 - 100% within the first 8 weeks of approval or authorization
- Reserved doses are anticipated to begin shipping prior to on-demand orders

4 When will I be billed for product reserved via Pfizer Prime?

- Following FDA approval/authorization and commercial availability of reserved COVID-19 vaccine product(s), reservation will be automatically converted to an order. Direct orders will not be billed until time of shipment and will not be shipped until after approval/authorization*

5 What is the minimum order quantity if reserved via Pfizer Prime?

- 6 months through 4 years of age: a single box of 10 (30 doses) multiple dose vials
- 5 through 11 years of age: a single box of 10 single dose vials
- 12 years of age and older: a single box of 10 single dose glass prefilled syringes (DO NOT FREEZE)

6 How do I update or modify reservations or shipping schedules in Pfizer Prime?

- If you need to adjust a reservation or shipping schedule, reach out to Pfizer Customer Service (1-800-666-7248) or your Pfizer Vaccines Representative for assistance

7 What is the cancellation policy?

- You are able to cancel a reservation at any time prior to the shipping of your doses. In order to cancel a reservation, contact Pfizer Customer Service (1-800-666-7248) or your Pfizer Vaccines Representative for assistance. Following shipment, an order may not be canceled. Returns would be subject to Pfizer's Terms of Sale and Return Goods Policy

8 What is the return policy?

- 30% returnable for the 12 years of age and older single dose glass prefilled syringe (DO NOT FREEZE)
- 100% returns for the 5 through 11 years of age single dose vial
- 100% returns for the 6 months through 4 years of age multiple dose vial

Subject to contract terms, if applicable.

9 How will I be refunded for a return?

- For direct orders, you can receive your return in either a check or a credit to your Pfizer Prime account. Indirect orders are subject to wholesaler policies

10 Will Pfizer accept returns of partially used multiple dose vials?

- Yes, account will be able to return partially used vials of the 6 months through 4 years of age vaccine presentation

11 Can I make a reservation via my preferred wholesaler?

- Please work with your preferred wholesaler to understand options for reserving 2024-2025 formula COVID-19 vaccines from BioNTech and Pfizer*

*Subject to FDA approval or authorization for emergency use.